



"RESPONSE UNDER 37 CFR 1.116-  
EXPEDITED PROCEDURE EXAMINING  
GROUP 2143"

DOCKET NO.

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
TETSURO MOTOYAMA, ET AL. : EXAMINER: ENGLAND, DAVID E  
SERIAL NO: 09/975,938 :  
FILED: OCTOBER 15, 2001 : GROUP ART UNIT: 2143  
FOR: METHOD AND SYSTEM OF :  
REMOTE MONITORING AND SUPPORT  
OF DEVICES, INCLUDING HANDLING  
EMAIL MESSAGES HAVING MESSAGE  
TYPES SPECIFIED WITHIN THE E-MAIL  
MESSAGE

AMENDMENT UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated July 1, 2005, please amend the above-  
identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks** begin on page 7 of this paper.

*Do Not Enter  
David England  
10/10/2005*